

# User guide and recommendations for WhatsApp for Businesses

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Our new WhatsApp for Businesses is now available to get your questions answered by Banco Sabadell's team of experts. Here are some tips we'd like to share with you so that these communications take place in a secure environment:



The official telephone number of this WhatsApp service from Banco Sabadell is:  
**+34 606 72 00 00.**



Beneath the name that you have registered for this WhatsApp number in your mobile device should appear **"Banco Sabadell"** and the verified user icon should appear in WhatsApp (🟢).



Remember that **in the chat we will never ask you for information regarding your personal data** (National Identity Card, IBAN, full account number, card details, passwords, etc.).



In order to have **more secure conversations**, we recommend going to the WhatsApp settings, and inside the "Account" section:

- **Activate "Security notifications"**
- **Activate "two-step verification" creating a WhatsApp PIN**

**We also recommend you block the device when inactive** (this is done within your device settings).



You can view the **WhatsApp privacy and security policy** at the following links:

- <https://www.whatsapp.com/security/>
- <https://www.whatsapp.com/legal/?eea=1#privacy-policy>
- [WhatsApp Business Policy](#)
- [WhatsApp data processing terms](#)